



November 2019 Issue

A Few Changes to Announce:

Brandon Means is taking on a new leadership role here at McCourt as Logistics Manager.

He will be the main interface between sales and production in regards to the scheduling and the tracking of jobs from order entry, art, press, bindery and shipping. He will run the morning scheduling meetings, and through communications with the team, will help production determine schedule priorities. In addition to this some other tasks he will be focusing on are:

- Quality System- Participate in audits and documentation of both of our ISO systems (9001:2015 and 140001:2015).
- Training- Will work with Quality Manager to train employees to procedures and our ERP system.



Brandon Means, Logistics
Manager

Brandon has done a great job working with this team and I'm sure he would be the first to tell you that he has learned a lot about our business during that process. He will be passing the torch back on to Jessica Whiteman, who has led this group for many years.

Meet Your Team

McCourt Label is a company that prides ourselves on the quality products and services that we provide to you, our valued customers. We couldn't do what we do every day without a solid team supporting our every day goals and objectives, which is to be a valued and trusted partner for you in order to help you to achieve your business goals.

It is in that spirit that I would like to formally introduce the members of your sales and support team. They are all ready to help you in any way they can!

Jessica Whiteman: Customer Service Manager and Business Development Manager. In May of 2020 Jessica will have been with us for 20 years! In addition to her sales duties she also manages the Purchasing Department here. Jessica has 2 children, Carson who will be 17 soon, and Ava who is 15. They are very active in sports and keep herself and her husband Steve very busy. Carson is an avid baseball and basketball player and Ava plays volleyball and softball. In her spare time she enjoys shopping and riding horses. Jessica provides leadership to the team and assists them with the technical aspects of new projects.



Left to Right: Jessica Whiteman, Carly Cuthbertson, Kim Schroeder, and Kristin DiLorenzo.



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Carly Cuthbertson: Carly is an Account Manager here having started here in the Spring of 2019. While she may be new to our industry she is a seasoned inside rep having provided excellent service to customers in a neighboring manufacturing company. She is a University of Pittsburgh Graduate where she obtained a Bachelor of Arts degree. In her spare time she enjoys being outdoors, traveling, and spending time with family and friends. Carly assists customers with general customer service inquiries and does a large amount of the quoting of new and repeat estimates. You will hear from Carly as she follows up on open quotes and checks in on upcoming orders we have forecasted. She also assists Kim with entering orders.

Kim Schroeder: Kim is an Account Manager and has been with McCourt for 35 Years! She has a wealth of knowledge and expertise having started in our production department. She originally worked in bindery and eventually became a press operator of a 7 color press. Kim joined our sales team following her graduation from the University of Pittsburgh magna cum laude with a degree in Human Relations. Kim enjoys spending time with family which includes German Shepherd Nico. She loves the Buffalo Bills, crafting, and riding on the side-by-side. Kim handles the bulk of the order entry for the team and also manages customer finished goods inventory levels.

Kristin DiLorenzo: Kristin is an Account Manager here at McCourt Label and is originally from the Rochester area, where she previously worked in the printing business. Kristin's husband's job has taken them all over the country for work, but they have now settled in the Southern Tier area (Olean, NY). She enjoys gardening, cooking, hiking, camping, cross country skiing, yoga, volunteering and fostering for a local animal rescue group. She and her husband James have two young boys Ryder (8), Silas (6). Kristin will be focusing on completing estimates here for new and repeat projects and will be helping with general customer service inquiries. She also will be following up with customers on open quotes as well as order forecasts.